

1. Introduction to a Hybrid World

- HPE Small Business Solutions
- HPE Overview
- HPE Hybrid IT

2. Recommending HPE Compute Solutions for SMB Customers

- Assessing customer requirements
- Introducing the categories, models, and series of HPE compute solutions

3. Describing, Differentiating, and Applying Industry-Standard Foundational SMB Architectures and Technologies

- Identifying and describing processor technologies and their use cases
- Identifying and describing memory technologies and their use cases
- Identifying and describing storage technologies and their use cases
- Identifying and describing network technologies and their use cases
- Identifying and describing system management technologies and their use cases
- Identifying and describing rack and power technologies and considerations
- Choosing the right parts and solutions

4. Describing the Differences Among HPE Networking Solutions and the Workloads for Which They Are Optimized

- Selecting an HPE Networking platform
- Selecting an HPE switch: Selection criteria
- Selecting an HPE switch: FlexNetwork
- Selecting an HPE switch: Aruba and FlexFabric
- HPE Networking software

5. Recommending HPE Storage Solutions for SMB Customers

- Direct-Attached Storage (DAS)
 - RAID levels
 - o Factors influencing performance
 - o Disk enclosures



- HPE D3000 Disk Enclosures: HPE DAS solutions
- Network-Attached Storage (NAS)
 - o Finding the right fit for business and data requirements
 - Discovering better solutions for businesses
 - o HPE StoreEasy Storage family overview
- Storage Area Network (SAN)
 - o What is a SAN?
 - Definition of a SAN
 - SAN components
 - Advanced SAN storage features
 - HPE Nimble Storage family overview
 - HPE MSA Storage family overview
 - HPE 3PAR StoreServ overview

6. Recommending HPE Management and Support Solutions

- Identifying and describing management and administration tools and their use cases
- Performing management and monitoring tasks
- Administering and operating the solutions

7. Validating, Installing, Configuring Solutions and Their Components

- Performing the physical installation process
- Configuring each solution and subsystem
- Validating successful installation and configuration
- Upgrading the solution and/or its subsystems